



Flet's ISDN

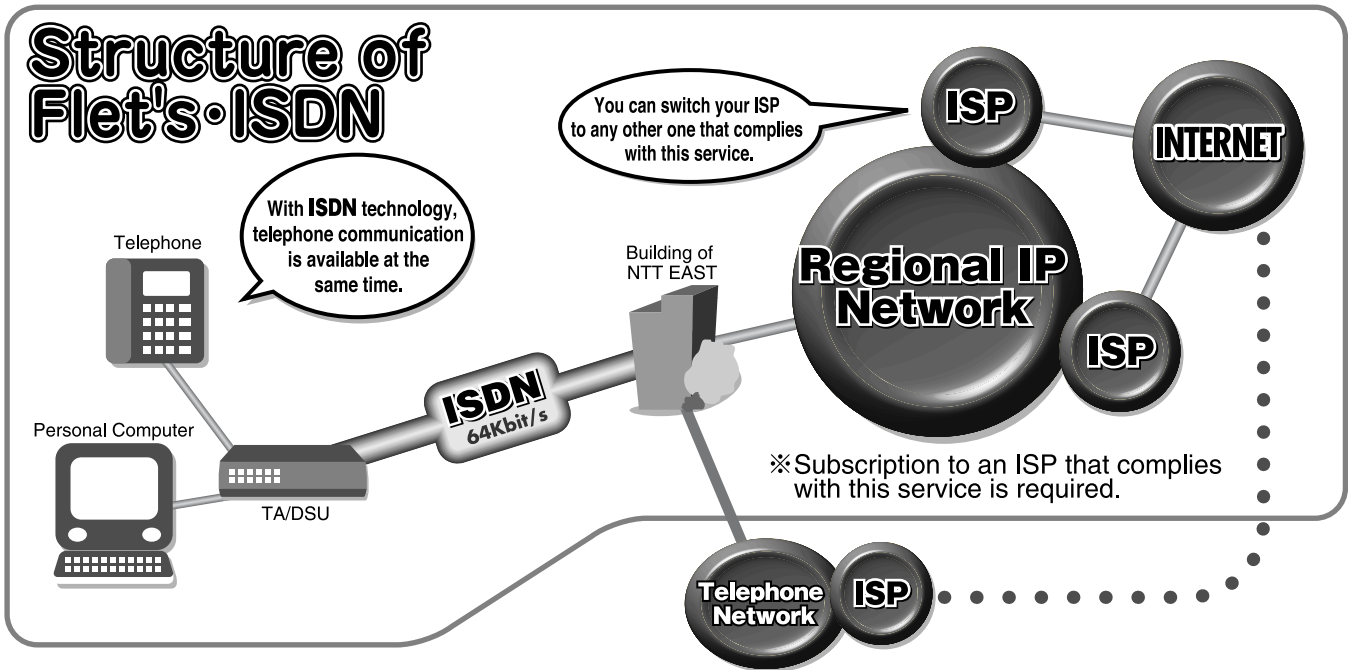
Setup Guide



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Introduction

Thank you for having chosen Flet's·ISDN. This setup guide explains the details of Flet's·ISDN and configurations required to make use of the service. We hope that this setup guide will help you to enjoy your comfortable Internet life and that you will fully enjoy Flet's·ISDN service.



※Flet's·ISDN service covers only connections to the access number (dial-up number) specified in Service Initiation Notice, and connections to any other numbers are separately charged at ordinary communication rates. Please read "Notice on charges except the fixed rate charge" on page 36 of this setup guide.

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*The setting procedures in this setup guide are general examples. When you cannot make the setting as shown in the guide, you may have to try a different way using the instructions for reference.

The usage and the troubleshooting of softwares described in this Setup Guide are not supported. Contact each vender or manufacturer of them.

Customer Service

Technical Support.....Access number for the troubleshooting about the communication with a provider.

Contact us by...	Free dial	Tel. 0120-242751 Fax. 0120-242758
	E-mail	support@msd.east.ntt.co.jp*
Business hours		24 hours per day and 365 days

Setup Support.....Connections and configurations of personal computers or Flet's·ISDN

Contact us by...	Free dial	Tel. 0120-275466
Business hours		From 9:00AM to 9:00PM on weekdays From 9:00AM to 5:00PM on weekends and holidays New Year's holiday is from December 29 to January 3.

Reception and Information Service.....Application of Flet's·ISDN, Information service of charge and bill.

Contact us by...	Telephone	[116] without a prefix number
	Home Page	URL http://www.ntt-east.co.jp/flets/
Business hours		From 9:00AM to 5:00PM (New Year's holiday is from Dec. 29 to Jan. 3.) All the Year Round Access 24 hour reception on our Home Page.

※Please fill the following items when you consult us by E-mail.

- ① Your name
- ② Service line number (Telephone number in service of Flet's·ISDN)
- ③ Access number (Dial-up number)
- ④ Your provider name
- ⑤ Name of TA or router (Manufacturer and name of device)
- ⑥ Model name of your computer and OS (e.g. Windows 98)

Information from Flet's·ISDN

- **Log in the Flets home page for the information for IP network maintenance and tempolaly discontinuance.**
URL <http://www.ntt-east.co.jp/flets/>

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